

## HOW TO USE THIS GUIDE

The RMU Guide to Residential Living was created for students to use as a way to learn about and get connected to resources on campus.

Within this guide, you can click on any section headline or webpage highlight and you will be connected to the resource website or to more information about how the resource can help you.

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## WELCOME TO THE RMU RESIDENTIAL COMMUNITY!

Living on campus is an integral part of the total university experience. Pursuing intellectual activities, exploring your individuality, and experiencing independence create the perfect combination of experiences that define university life.

Your choice to live on campus and take advantage of its many opportunities puts you in the middle of a dynamic living-learning environment. Living with other students who share your interests, concerns, and desire to succeed will help you to build personal relationships that will last a lifetime.

We believe you have made the right choice! Living on campus is the best way to explore and live the full college experience.

The Guide to Residential Living will help you make the most of your residential experience at Robert Morris University. Please take a few minutes to read through the guide and click on the links to find out more about living and learning at RMU.

If you have questions about our residential community and campus life or if there is something we can do to help you make the most of your college experience, please contact our office.

The Office of Residence Life Washington Hall



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The following includes, but is not limited to: Air Fryers, Alcohol Paraphernalia or Equipment for Drinking Games, Candles, Halogen Lamps, Incense, Draperies, Electronic Transportation Devices, Bed Lofts/Bed Risers, Illegal Drugs, Drug Paraphernalia, 2- Prong Extension Cords, Fireworks, Grills, Hand-held Laser Pointers, Hookahs, Live Trees, LED Light Strips, Non-U.L. Approved Appliances, Open Flamed/Open Coil Devices, Vapes, Weapons and Ammunition (Paintball, BB, Air-Soft, Pellet or Nerf-Type Guns), Waterbeds, Pets (except small fish), and Weight Lifting Equipment

Leave at home:







**Assistant Director** 







**Area Coordinator** 



Hanna Mellor **Graduate Assistant** 

## Office of Residence Life

This office coordinates the livinglearning experience and housing for all residential students.

Washington Hall Lower Level 412-397-5252 reslife@rmu.edu Mon - Fri 8:30AM to 5:00PM

Office of Residence Life Mission Housing Contract & Application Residence Hall Room Rates Residence Hall Policies Service or Assistance Animal Registration **Leadership Opportunities** 

> Follow Us Instagram

## RMU University Police & Parking Department

The RMU Police Department is a resource for all safety, security, and parking for all RMU properties.

Barry Center 412-397-2424 publicsafety@rmu.edu Open 24 hours Omni Alert
Security Cameras
Automated External Defibrillator (AED)
Injury and Accident Reporting
Crime Prevention Tips
Federal Requirements
Parking Ticket Appeal Procedure
Parking & Vehicle Registration
Services & Programs

## **Counseling Center**

The Robert Morris University
Counseling Center is committed to
addressing the mental health needs of
students via clinical services and
psycho-educational programming in
order to increase resilience and help
students to develop strategies for
success.

Patrick Henry, Lower Level 412-397-5900 counseling@rmu.edu Mon-Fri 8:30AM to 5:00PM

## Appointments for:

Facebook

Individual/Group Counseling
Online/Distance Counseling
Crisis Response
Emergency Hotlines
Thrive Program
Follow Us On:
Instagram

## MyHealth RMU

The MyHealth RMU Center is an onsite health and wellness clinic that serves all RMU students.

Jefferson Center Monday- Friday 8:30AM- 5:00PM studenthealthservices@rmu.edu Telemedicine Provider Visits
Student Health Insurance Program
Health Forms & Immunization Records
Local Resources
Health Related Policies
Injury and Accident Reporting

To schedule an appointment click here

## HEALTH & SAFETY IN THE RESIDENCE HALLS - PAGE 7

## **Dean of Students**

The Dean of Students oversees several student service areas including the Center for Student Success, Campus Ministry, Residence Life, the Counseling Center, and MyHealth RMU (Student Health Center). The office also provides advisement to RMU's fraternities and sororities and to the Student Government Association. The staff assist students to access emergency support, campus resources, as well as oversee initiatives that support student retention and success.

Nicholson 4th floor 412-397-6483 deanofstudents@rmu.edu Mon-Fri 8:30AM to 5:00PM

## **Reporting Unethical Behavior**

RMU has an obligation to its students, employees, partners, and the public to maintain the highest ethical standards. Students are encouraged to report instances where they feel unsafe, see something wrong, or have a concern about unethical or inappropriate behavior. All members of the campus community may report noncompliance to the Provost's Office, Dean of Students, RMU Police Department, their immediate supervisor, as appropriate or web-based tools for anonymous reporting.

## **Student Experience**

With over 120 student clubs and organizations, this office provides countless opportunities to make endless memories and lifelong friends. Make the most of your time outside of the classroom, develop your leadership skills, and have a lot of fun.

Nicholson 270 412-397-5956 studentlife@rmu.edu Mon - Fri 8:30AM to 5:00PM

## **RMU Code of Student Conduct**

The RMU Code of Student Conduct ensures a university atmosphere that is conducive to meeting the academic goals and living/learning needs of our students and the university. The Dean of Student assists students with matters related to the Code of Student Conduct.

Human Resources
RMU University Police
Title IX Office
Provost's Office
Dean of Students Office
Office of Residence Life (Community
Advisor, Professional Staff Members)

Confidential Reporting: Ethics Point Maxient

Colonial Theatre
Student Engagement Transcripts (SET)
REVOLUTION
Student Clubs and Organizations
RMU Band

Follow Us: Instagram Twitter

## **IMPORTANT SERVICES FOR RES HALL STUDENTS - PAGE 8**

## **RMU Dining Services**

RMU Dining Service is committed to providing a best-in-class dining experience for the RMU community at three unique locations. Please contact this office to request special dietary needs or to offer suggestions to improve the RMU dining experience.

412-397-6081 diningservices@rmu.edu

Dining Services
Dining Locations
Dining Hours
Dining FAQ
Food Allergy and Gluten Free Program

Check your Colonial Cash & Dining Dollars balance with the eAccounts App (Transact) Apple Store Google Play

### **RMU ID Card Office**

The RMU ID Card is the official RMU photo identification card. All members of the University community are required to have one. Your RMU ID Card gives you access to your residence hall, purchase meals, borrow books at the library, password retrieval, access to the fitness centers, attendance for campus events and more. At the RMU ID Card Office you can request new and replacement cards and add funds to your account.

Click here for Hours & Additional Information.

**Location: Nicholson Center, Room 307** 

Phone: (412) 397-5496

Email: IDCardOffice@rmu.edu

Make an appointment: https://idcardoffice.youcanbook.me

Receive your RMU ID Card Lost/Stolen Cards Check your Colonial Cash & Dining Dollars Balances Add Funds with eAccounts

## **Student Mail Center**

The mailroom is where students can receive and ship mail and packages. Each resident student automatically receives package service and can request a student mailbox for postal service. For more information on how to pick up packages.

Nicholson 281 412-397-5430 studentmail@rmu.edu Address for shipping resident student packages:

Student Name RMU Student Mailroom 300 Grant Drive Moon Township, PA 15108

### **Student Success**

Located in solution central, student success offers a variety of services to undergraduate students. Our mission is to provide academic guidance in an inclusive and supportive environment and student services that helps each student persist and thrive at RMU from orientation to graduation. Every student at RMU is assigned a Success Coach to help supplement their academic advisor while utilizing the resources listed in the next column.

Nicholson 4th floor 412-397-6862 center4success@rmu.edu Mon - Fri 8:30AM to 5:00PM Success Coaching
Student Accessibility Services (outlined below)
Tutoring Services
Student Employment Program
First-Year Seminar Program (FYSP)
Transfer Student Services
ACT 101 Program
Colonial Cupboard (Student Food Pantry)

## **Student Accessibility Services (SAS)**

SAS connects qualified students with necessary accommodations and resources to have an equal access to their education.

Nicholson 4th floor 412-397-6884 SAS@rmu.edu Mon - Fri 9:00AM to 5:00PM Test Center
SAS Policies and Procedures

Accommodations Questionnaire
Academic & Classroom
Housing
Dining
\*Dietary Needs & Food Allergies\*
ESA/ Service Animals
Temporary Accommodations

## **Colonial Central**

This office supports the university by answering the main telephone line, and providing customer service to students, employees, and the general community. Contact Colonial Central 24/7 to submit maintenance service requests. If you're not sure who to call, call us! We are the "search engine" for RMU!

Reachable by phone 24/7 412-397-4343 colonialcentral@rmu.edu Mon - Fri 7:00AM to 3:00PM Report a Work Order
Residence Hall Furniture
Replacement & Repair Charges
Fire Safety & Prevention
If you discover smoke or a fire
Fire and Protection Alarms
Fire Pull Stations
Fire Evacuation Maps
Fire Extinguishers
Room Condition Report
Room Entry Policy

# IMPORTANT SERVICES FOR RES HALL STUDENTS - PAGE 10

## **Campus Recreation**

This office is home to all recreation facilities, fitness classes, intramural programs, and club sports.

Student Recreation Center 412-397-5446 recsports@rmu.edu

Follow Us: Instagram

## **IT Help Desk**

This office is a resource for student and employee information technology issues or needs. Click here for more info on hours, account activation and password reset, computer labs and classrooms, hardware and software discounts and support, internet access, printing, and much, much more.

Help Desk Hale 205 412-397-2211 help@rmu.edu rmu.edu/help

Fall 2024 Housing Shuttle:

For a more up to date Shuttle schedule, please <u>click here</u>